

Quality Assurance Laboratory and Manufacturing consultant focused on systematizing, streamlining, and automating processes for efficiency and profitability.

[WWW.QMSTOOLS.COM](http://WWW.QMSTOOLS.COM)

## Increase Productivity and Efficiency

**20 years of quality assurance laboratory and manufacturing experience:**

- Developing and Implementing Quality Systems
- Internal Auditing ISO-9001: 2000, ISO-17025, NELAC, ISO-9000/QS 9000
- Statistical Quality Control (SQC)
- Statistical Process Control (SPC)
- Control Plan/Advanced Quality Planning
- Potential Failure Mode and Effects Analysis
- Automation including Microsoft Access, C++, and SAS program development



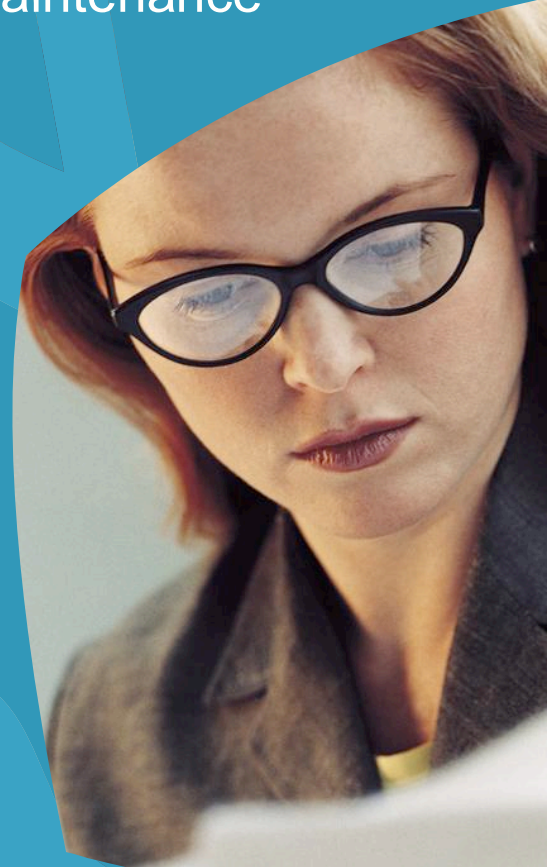
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Business Owner Support Services, LLC

## Quality System Development, Implementation, and Maintenance



- Quality System Development
- Quality System Implementation
- Quality System Documentation
- Work Instruction Development
- Streamlining
- Automation

The BOSS, LLC Promise: High quality output, customized products for your organization, accurate timeline throughout project, strategic approach to complex tasks, and a firm commitment to business ethics.

## Quality System Consulting Services

### SERVICES

BOSS, LLC has extensive experience in quality systems and can perform a variety of services including quality system implementation, quality document development, work instructions, development, and streamlining existing processes.

### INDUSTRIES

We are active in and offer services for the following industries: Petroleum, Chemical, Environmental, Polymer, Radiochemistry, and Bio-fuels

### SOLUTIONS

Experience, methodology, and training are all factors in solving complex problems. Whether a new quality system is needed, an existing certification is in jeopardy, the current management system is inefficient, or the business has outgrown its system, we have the personnel, training and experience to solve the problem.

### STANDARDS

BOSS, LLC has experience developing, implementing, and maintaining quality systems for the following standards:  
 ISO9000 - QS9000 /TS16949  
 ISO17025 - NELAC - BQ9000

### RESULTS

Quality systems can increase productivity, improve the bottom-line, boost product confidence, and enhance customer satisfaction. But it is not enough to just achieve certification. Implementing a quality system and obtaining certification doesn't guarantee that your system will bring your business value. The system has to conform to your business goals and your business processes. BOSS, LLC goes the extra step. Beyond the gap assessment and the corrective action list, systems are developed to target the



- Clear, concise custom documentation
- Appropriate process development and improvement
- Standard interpretation resulting in easy to follow action lists
- Automated quality tracking systems
- System development focused on sustainability and maximum gain
- Minimization of burdensome tasks

